

Mike Faulkner **Accredited Mediator (LSM)**

APPOINTMENTS HELD

2011-	Research and Development Director Garwyn Loss Adjusters
2005-2011	Head of Compliance and Training (Liability Services) Cunningham Lindsey Loss Adjusters
2001-2005	Claims Investigation Manager Aon Risk Services
1981-2001	Claims Inspector, Superintendent/Trainer NFU Mutual Insurance

PROFESSIONAL QUALIFICATIONS

- Insurance. Fellow of the Chartered Insurance Institute (FCII) since 1988.
- Chartered Insurer 1989 - Chartered Insurance Practitioner 2006.
- Mediation. Trained at the London School of Mediation in January 2008.
Set up Cunningham Lindsey Mediation Services with a team of five mediators. Attended a wide range of mediation conferences and mediations on complex personal injury matters.
- Employment Disputes.
Conducted many hearings on grievance and disciplinary matters including appeals from unrepresented parties.

MEMBERSHIPS

- Chartered Insurance Institute since 1978
- Faculty of Claims Forum
- Chartered Institute of Loss Adjusters since 2005
- London School of Mediation alumni
- Association of Midlands Mediators (Panel Member)
- Expedite Resolution (Panel Member)

PUBLICATIONS

- Articles on "Woolf" and MOJ reforms in "Commercial News".
- Creator and editor of monthly bulletin "Legal Updates" circulated around the insurance market 2006 – 2011

The majority of Mike's career has been spent working for well known UK insurers. The past 10 years have been with a global broker working for corporate clients and two of the UK's leading loss adjusting firms. Coupled with a fair amount of time spent in the various civil and criminal courts this has exposed Mike to conflict resolution at every level.