

Alan Conroy

LRCP MRCS Cert FPA DRCOG DCH JCPTVTS MRGGP DFFP

DCBPsych MRCPsych DCrim JS LLM MMFLM MFMLM

Barrister at Law, Adjudicator & Mediator

PROFESSIONAL STATUS

- Barrister at Law
- Adjudicator
- Mediator
- Member of the Chartered Trading Standards Institute

EDUCATION AND QUALIFICATIONS

2016	Accredited Mediators Course, London School of Mediation
2010	Advanced Professional Certificate in Investigative Skills
2000-2002	Bar Vocational Course (Post-Graduate Diploma in Professional Legal Skills) Inns of Court School of Law - Very Competent
1998-2000	Common Professional Examination in Law London Guildhall University - With Commendation
1993-1994	MBA University of Westminster (exempt from Year 1)
1993	Diploma in Marketing Private study
1990-1992	Diploma in Management Studies Polytechnic of Central London — With Distinction

APPOINTMENTS

2010-present Barrister - Direct Access qualified. Independent Practitioner and Door Tenant at Maidstone Chambers.

Specialist in a wide range of consumer protection solutions including self regulation, codes of practice and ADR.

A mixed civil, criminal and regulatory practice including prosecuting for the Department of Work & Pensions, SERCO, Kent, Medway, Chelmsford, Southend and Rochford Councils.. General criminal defence work. Spent an 8 month period at the General Dental Council initially in the Corporate Legal Services team with DPA and FoT prominent in the workload. Acted for numerous local authorities in civil enforcement of consumer protection matters and for Medway Council while seconded from Chambers between November 2011 and September 2014 for an average of 3.5 days a week taking the full range of civil and criminal local authority work including Planning, Food Hygiene, Environment, Fraud, Education, Licensing, Injunctions, Possession and a range of policy related matters providing direct support to enforcement teams in those areas. Became very familiar with the Constitution, Schemes of Delegation and Committee work.

Author of Chapter 2 in Trading Standards Law & Practice 2011 and the elements covering Part 8 of the Enterprise Act 2002 ("Part 8") of the 2013 edition and a number of articles on consumer law and other local authority areas of interest in Local Government Lawyer. Write and circulate a Practical Guide to Part 8. Currently up-dating that Guide to take account of the changes to Part 8 brought about by the Consumer Rights Act 2015. Manage 2 closed 'Linkedin' sites for Enforcers and in-house legal advisers to share best practice and news in both Consumer Protection and Housing. Regularly asked to provide training on consumer protection enforcement, investigative practice and court room skills. Workplace and private mediation.

Adjudicator to the National Estate Agency Team of Powys County Council since 01 April 2016 (part-time). Currently exploring further policy and ADR issues to provide a regime suited to modern business models.

ADR Official with CEDR for aviation disputes since September 2016 (part-time).

1989-2010 Office of Fair Trading

2001-2010

Consumer side: Responsible for case support, training and liaison for the Trading Standards Service. The team went through various changes over the period but the core of it was legal advice and training focusing on injunctive remedies for breaches of consumer protection legislation. In addition to that there was a strong policy element due to the relationship issues between the OFT and their main stakeholders.

A key element was to bring together the 200+ enforcers with concurrent powers to ensure that a consistent approach is maintained across the UK. This involved a range of activities including responsibility for the Consumer Regulations Website which was the main medium for managing the statutory obligations on enforcers to consult with the OFT. Further work in that area was to focus on encouraging enforcers to work across their own boundaries to provide local mutual support.

1994-2001

Competition side: Cartel investigator firstly under the Restrictive Trades Practices Acts and latterly the Competition Act 1998.

1991-1994

Administration Branch: Specialising in special projects and market testing

1989-1991

Competition side: Investigations into abuse of market dominance mainly in the public transport sector

1971-1989

A mixture of roles as both a Buyer in the Pharmaceutical industry and marketing officer in a national charity.

Territorial Army

1986-2000

Royal Engineers

33 Engineer Regiment (EOD) and 101 Engineer Regiment (EOD)(V)

Awarded Territorial Decoration in 1996 and left active TA service in the rank of Captain.

1978-1986

Royal Military Police

253 Provost Coy RlVIP(V)

1972-1974

Royal Electrical & Mechanical Engineers (V)